MAIL SPOKEN HERE April 2023

The electronic newsletter from the USPS Headquarters - Industry Engagement & Outreach team - summarizing recent USPS news and developments

Across America - PMG Discusses USPS Progress



Ron Haberman, formerly the Alaska District manager; Ed Ruiz, WestPac Area vice president; Postmaster General Louis DeJoy; and Candice Kvale, the district's Post Office operations manager, gather outside the Akiak, AK, Post Office.

Postmaster General Louis DeJoy updated employees on the Postal Service's progress under the Delivering for America plan during a series of recent stops across the nation.

In Georgia, DeJoy toured the Atlanta Network

Distribution Center and the Acworth, GA, Carrier Annex, where USPS plans to establish sorting and delivery centers that will improve operational efficiency and offer employees more modern workplaces.

He also visited with employees at other facilities, including the North Atlanta Post Office.

Later, the Postmaster General traveled to Alaska, where he visited the Anchorage Processing and Distribution Center, the Bethel Post Office and an office that serves the Akiak Native community.

DeJoy then traveled to Washington state, where he met with employees at the Tacoma Processing and Distribution Center. Next, he went to Seattle to visit that city's Network Distribution Center, Priority Mail Annex, and Processing and Distribution Center.

At each stop, the Postmaster General discussed a variety of topics related to Delivering for America, including new equipment, efforts to convert part-time workers to career status and boost services that help business customers offer more same-day and next-day deliveries.

"It's important for the men and women of the Postal Service to understand the progress we're making under the Delivering for America plan," DeJoy said. "I appreciated the opportunity to meet with our employees, bring them up to speed and thank them for their efforts to modernize our organization and make it more efficient and self-sustaining."

Source: USPS News Link - Washington, DC

Mail Items Bearing Counterfeit Postage

Effective May 7, 2023, the Postal Service will be updating the Domestic Mail Manual (DMM) in various sections, to reflect a change in handling mail items bearing counterfeit postage.

Counterfeit postage is any marking or indicia that has been made, printed, or otherwise created, without authorization from the Postal Service, that is printed, applied, or otherwise affixed on an article placed in the mail that indicates or represents that valid postage has been paid to mail the article.

The following updates will be implemented:

To distinguish handling mail articles without postage under section 604.8.2 from those that contain counterfeit postage, the Postal Service is revising section 604.8.4 to state that mail articles with counterfeit postage will be considered abandoned and disposed of at the discretion of the Postal Service.

These items will no longer be returned to the sender. The Postal Service believes that affixing counterfeit postage reflects a refusal to pay postage or an intentional effort to avoid paying postage. For clarity, the Postal Service will also revise various other sections related to the revisions in section 604.8.4.

Source: Industry Alert dated Apr 21

All Systems Go - New Robotic System Helps Boost Plant's Productivity

The parcel robotic sortation system uses a robot that operates inside a cell, along with a conveyor and autonomous mobile robots.

While the Postal Service uses robots in plants across the country, the system recently installed at the Topeka, KS, Material Distribution Center might be the most advanced yet.

The busy center — often called the Postal Service's



warehouse — stores approximately 33,000 different items, including repair parts, supplies, stamps and more that it ships to the organization's 21 network distribution centers (NDCs).

Fulfilling NDC orders has always been a time-consuming, labor-intensive process, said Joyce Guthrie, a robotics engineer with the Postal Service's automated guided vehicles and robotics team.

"Employees had to pull the pallets of items, pick out what they wanted and place them on a separate pallet for distribution. Topeka wanted a more efficient process," Guthrie said.

Last August, the team installed the organization's first parcel robotic sortation system, or PRSS. The cutting-edge system uses a robot that operates in a closed cell, a conveyor and autonomous mobile robots, or AMRs.

"Putting it together creates pretty much a fully automated system," said Amit Cholkar, technology development and applications senior director.

Along with new sorting machines, increased use of robotics is part of the organization's 10-year Delivering for America plan to modernize the Postal Service.

The Topeka center, which has 15 AMRs, is one of several postal facilities where the robots, which are equipped with scanners that read shipping labels and QR codes, are used.

Here's how the PRSS works: Employees upload orders for items, which creates a manifest that is sent to the PRSS.

Then, based on what is on the manifest, forklift drivers bring pallets of items into the robot cell, where a mechanical arm unloads the pallets.

"The robot takes items and puts them on a conveyor where they are scanned and shipping labels are attached," Guthrie said.

AMRs take the items from the conveyor, get the ZIP Code and location information from the system's "brain" — called the process control system — and drop the items into containers designated for specific NDCs. Forklift drivers later load the containers onto trucks for shipping.

Only two employees are needed to move the pallets in the PRSS, which can process 3,000 to 4,000 orders a day with virtually no scanning errors. There is also an operator who removes the full containers and replaces them with empty ones. The workday often ends two hours earlier than before the PRSS was installed, and NDCs get their items faster.

"There's no waiting or rushing or having to assign extra people to get containers done. Now, trucks come in, get loaded and go. It's all done," Guthrie said.

The PRSS — which takes approximately three weeks to install, including programming the AMRs — has limitations, though. For instance, really large items must be sorted manually because they won't fit on the conveyor.

Aside from other considerations, such as cost of installation relative to a plant's volume, "we could implement this solution in any plant in the country," Cholkar said.

Source: USPS News Link – Washington, DC

Five Steps - Videos Showcase Every Door Direct Mail



USPS is encouraging employees to share "How to Use Every Door Direct Mail," a five-part video series, with business customers.

The Postal Service has produced five short how-to videos that walk viewers through the steps of implementing Every Door Direct Mail campaigns.

The videos assist customers by sharing tips from real business owners and marketers who have used Every Door Direct Mail to promote their businesses. The videos also

show how Every Door Direct Mail can help business owners use the online tool to reach customers at their doorstep.

USPS is encouraging employes to share the videos with customers looking to grow their business through direct mail marketing.

The videos can be viewed on <u>USPSDelivers.com</u> and <u>YouTube</u>.

The topics include: "Introducing Every Door Direct Mail," "Finding Audiences with the EDDM Online Tool," "Creating Your Mailpiece," "Labeling and Delivery of Your Mailpiece" and "Measuring Results of Your Campaign."

The Postal Service has also developed a kit that employees can share to help customers get started using Every Door Direct Mail. The kit also includes the videos and will be available on the USPS Small Business page.

Source: USPS News Link - Washington, DC

Postal Service Implements New Requirements for Using Electronic Indicator for Hazardous Materials

On April 21, 2023, the Postal Service issued its final rule requiring Electronic Indicators when shipping Hazardous Materials (HAZMAT) and Dangerous Goods (DG). The final rule will require use of Service Type Codes (STCs) specific to HAZMAT/DG shipments effective July 9, 2023. The final rule also states that effective January 21, 2024, mailers of HAZMAT/DG must implement the new two-dimensional barcode or Intelligent Mail Matrix Barcode (IMmb) when shipping, in addition to the existing Intelligent Mail Package barcode (IMpb). On November 30, 2022, the Postal Service issued a proposed rule outlining several proposals to improve identification and processing of HAZMAT/DG goods.

In this final rule, the Postal Service revises Publication 52, *Hazardous, Restricted, and Perishable Mail* (Pub 52) to incorporate new requirements for mailers to use unique STCs and extra service codes (ESCs) within the tracking barcodes and electronic data submission for package shipments containing HAZMAT or DG. This rule standardizes the acceptance and handling of shipments containing HAZMAT/DG by collecting electronic data and will allow the Postal Service to create electronic manifests for the Postal Service's air carrier suppliers. The following items are clarified in this rule:

- When shipping HAZMAT internationally, dangerous goods (DG) terminology is used rather than HAZMAT.
- HAZMAT and DG are not eligible to be mailed in letter or flat-sized mailpieces.
- These new requirements are in addition to current Pub 52 regulations and do not exempt mailers from complying with existing standards.
- When shipping to Army Post Office (APO), Fleet Post Office (FPO) or Diplomatic Post Office (DPO) destinations, mailers must follow international DG regulations. This mail is only treated as domestic for pricing purposes.
- Packages being sent domestically containing new electronic devices, in original unopened
 packaging or manufacturer certified new or refurbished devices, that bear no lithium battery
 marking, are exempt from applying STCs and ESCs. This exemption does not apply to packages
 being sent internationally or to APO/FPO/DPO destinations.

These packages must meet the following:

- a) Only button cell batteries installed in equipment; or
- b) no more than 4 lithium cells; or

- c) two lithium batteries installed in the equipment they operate, (e.g., cell phones, tablets, digital readers, or glucose monitors etc.) are not required to bear the lithium battery mark. and
- d) when there are no more than two mailpieces in a single consignment, per Pub 52, Section 349.
- The Federal Register Notice, 87 FR 73459 published on 11/30/2022, required mailers to provide physical separation of HAZMAT/DG from non-HAZMAT/DG packages. Upon full implementation of the electronic indicators on July 9, 2023, mailers may submit a request for a release from the requirement to separate HAZMAT/DG from non-HAZMAT/DG when tendering to the Postal Service. Internal Postal Service data will be utilized to validate compliance with this rule prior to approving customer release of the separation requirement. The requests can be submitted to the Director, Product Classification, 475 L 'Enfant Plaza, SW Rm 4446, Washington DC 20260-5015.

The final rule recommends mailers adopt usage of the appropriate ESCs for the type of HAZMAT being shipped, the inclusion of "H" in the Service Box on shipping labels and adding the word "HAZMAT" within the banner text with the standard Intelligent Mail package barcode (IMpb) for domestic shipments. The final rule also includes the STC and ESC tables for all HAZMAT/DG. Mailers and Customers can find the final rule on the Federal Register website

 $\label{link:https://www.federalregister.gov/documents/2023/04/21/2023-08479/electronic-indicators-for-the-mailing-of-hazardous-materials.$

The Postal Service is revising *Publication 52*, *Hazardous*, *Restricted*, *and Perishable Mail (Pub 52)*, to incorporate the new requirements. Although, effective July 9, 2023 and January 21, 2024, the Postal Service will incorporate these revisions into the next edition of Pub 52, which will be available via Postal Explorer at pe.usps.com.

Source: Industry Alert dated Apr 21

New Vendors at the 2023 National Postal Forum

Innovation, Expertise, and Solutions. Be a part of the Mailing and Shipping Industry's Largest Exhibit Hall.

At this year's National Postal Forum (NPF), more than 20 new exhibitors have signed on, surpassing the number of exhibitors at the last Forum. The 100,000 square foot exhibit hall will feature new and innovative mailing and shipping products and services including smart lockers, electric vehicle developments, data software advances, robotics, and the latest supply chain solutions.

NPF showcases companies including software developers, transportation providers, direct mail services, cloud services, mailing lists, automation equipment, fulfillment services, camera systems, barcoding, and more. The Exhibit Hall provides an opportunity to network with industry influencers, meet new partners, and build strong relationships.

Engage with USPS leadership in their Sales Booth, discuss challenges and resolutions in the USPS Consultation Center, and network with industry colleagues throughout the NPF Exhibit Hall floor. Stop by and visit the following **USPS Exhibitors:**

• USPS Sales (Booth #417) – The USPS booth will feature: Large media wall, Educational Kiosks on the Connect Programs, Display of the USPS Smart Parcel Lockers, and our electric Next Generation Delivery Vehicle. Want to win a prize, then try your luck at our interactive game. If

you have questions on USPS products, services, or programs, come to our booth and speak oneon-one with one of our Business Solutions Experts.

- **USPIS** (**Inspections Service**) (Booth #931) At this year's NPF, Postal Inspectors will be present on the Exhibit Hall Floor to answer questions and talk about their essential role in the industry. They will also showcase the latest tactical gear, dangerous mail investigative equipment, and their newest and most-advanced Mobile Command Center.
- USPS Consultation Area (Booth #737) This platform will give you access to postal subject matter experts who are available for consultation on topics related to mailing, shipping, marketing, and insight to various postal processes and procedures. Consultations are available by appointment or walk-in. Consultation topics cover Informed Visibility & Product Tracking, Address Management System, Enterprise Payment System, Mailer Scorecard, Mailing Shipping Solutions Center and more. To make an appointment, email Kristin Brooks at:

 Kristin.m.brooks@usps.gov.
- USPS Retail Station (Booth #1041) The Retail Station will conveniently be located this year on the Exhibit Hall floor. Stop by our booth and see what fun USPS products you can purchase as well as Postage Stamps. Don't want to pack and carry collateral materials you obtained, then find the vendors that are donating postage worth \$22.80 by stopping in their booth.

NPF Exhibit Hall Hours include:

- Monday, May 22, 9:30 AM 4:00 PM EST
- Tuesday, May 23, 9:30 AM 4:00 PM EST
- Tuesday, May 23, Exhibit Hall Reception 4:00 PM 5:30 PM EST (Attendees can experience the Exhibit Hall in a relaxed casual environment during the Tuesday Exhibit Hall Reception.)

Join us May 21-24, in Charlotte, as we bring together the shipping and mailing industry, experience the latest products and hear insights from industry experts.

For more information on planning your 2023 NPF Exhibit Hall experience visit: https://exhibits.npf.org/expo-information. To register, go to NPF.org.

Source: PCC Alert dated Apr 11

An Offer USPS Couldn't Refuse - KY Post Office Tapped for Mafia Flick

The Covington, KY, Post Office plays a supporting role in the latest Barry Levinson movie, "Wise Guys," set for release in 2024. The film stars Robert De Niro as dueling real-life 1950s mob bosses Vito Genovese and Frank Costello — yes, the actor plays both parts — with the 1941 structure chosen for its intact period courtroom on the second floor.

The arrangement began when location scouts contacted the Covington postmaster, who gave them a tour of the building and directed them to the rights and permission page on usps.com. The Licensing team handles all requests to use USPS intellectual property, which can include filming at postal sites as well as using the name, logo, vehicles and artwork. The team handled the paperwork and logistics for the Covington filming and coordinated with the postmaster to ensure the filmmakers could do everything they wanted to.

Covington maintenance employees worked closely with the movie crew, helping prepare the location and assisting during filming. Whether or not it's a hit at the box office, the Post Office has already benefited from the filming, thanks to the licensing fees. With De Niro, it's sure to be a hit! Pun Intended.

Source: *USPS News Link – Washington, DC*

New Stamps - Release Date, Location Updates

Freedom, Forever - 2023 U.S. Flag Stamp Issued April 10

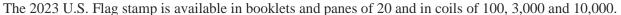
The Postal Service released its 2023 U.S. Flag stamp on April 10.

The Postal Service released its latest Forever stamp, an image of the U.S. flag above the word "freedom" in all capital letters, on April 10.

The design features the modern American flag, last updated on July 4, 1960, and is meant to emphasize the freedom that serves as the foundation for the country's citizens.

Antonio Alcalá, an art director for USPS, designed the stamp with existing art by Hong Li.

The stamp joins two recent similar releases: U.S. Flags, a Forever stamp showing three flags waving in the wind, and Patriotic Block, a nonprofit-rate stamp with a red-white-and-blue abstract design.



It can be purchased at Post Offices nationwide and usps.com.

Source: USPS News Link - Washington, DC

Mailers Technical Advisory Committee (MTAC)

The Postmaster General's Mailers Technical Advisory Committee (MTAC) is a venue for the United States Postal Service ("Postal Service") to share technical information with mailers. It's also a great way to receive mailers advice and recommendations on matters concerning mail-related products and services, to enhance customer value and expand the use of these products and services for the mutual benefit of mailing industry stakeholders and the Postal Service. Don't hesitate, reach out and get acquainted with MTAC today.

Check out our Web Site for more information at: https://postalpro.usps.com/mtac

Or for further information please contact the MTAC Program Manager at MTAC@usps.gov.



Upcoming Events...

National Postal Forum NPF

- May 21-24, 2023 - Charlotte, NC

MTAC dates for 2023:

- July 18-20, 2023
- October 17-19, 2023

For information contact: MTAC@usps.gov

National PCC Week

- September 18 through September 22, 2023

Surprise Trivia: Be the first THREE to email Dean Davis at ddean31@usps.gov and identify the movie this quote is from to WIN A PRIZE: "You're gonna need a bigger boat!"

Send your name and a mailing address asap!

Now for a Quick Glance Forward

Here are some Fun Facts about May

May was once considered an incredibly ill-omened time to get married. There's an adage for it actually, which goes: "Marry in May and you'll rue the day." It's not clear where exactly the saying comes from, but there must have been a pretty good reason not to get married in one of the most beautiful months of the year!

May isn't just a bad time to get married, though. There's the Cornish superstition that buying a new broom in May is unlucky. Oh, and apparently, you shouldn't wash any blankets either!

May is a special time for Star Wars fans worldwide and always a good reason to re-watch the movies. May the 4th is celebrated as Star Wars day, due to the way the date sounds similar to "May the Force." We won't start the debate over whether the old movies are better than the new ones, because we all know the answer to that! – May the 4th Be With You!

It is said that those born in May have a greater chance of being more successful in life and experience more love. While this may not be scientifically factual, it has been noticed that people born in May understand the importance of love and success more than others. Do you believe that?

May has some pretty interesting month-long observances. In the U.K., May is National Pet Month and National Smile Month. In the US, May is National Burger Month, Older Americans Month, and National Military Appreciation Month.

May also has some pretty wacky days! Hawaii celebrates Lei Day on the first of May, which also happens to be May Day. Utah celebrates Golden Spike Day on May 10th after the First Transcontinental Railroad was completed. May 29th is celebrated as Put a Pillow on Your Fridge Day!

Many famous people were born in May, such as Mark Zuckerberg, Karl Marx, Clint Eastwood, Wes Anderson, John F. Kennedy, Queen Victoria, and Catherine the Great!

Thank you for taking the time friends!

Federal Register Notices:

Published in the Federal Register Apr 25, 2023

Hardcopy Postage Statements Discontinued (Doc # 2023-08620)

AGENCY: Postal Service

ACTION: Final Rule

SUMMARY: The Postal Service is amending Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM®) in various sections to discontinue the use of hardcopy postage statements for domestic commercial mailings.

DATES: Effective: January 28, 2024.

FOR FURTHER INFORMATION CONTACT: Michael Filipski at (312) 765–3089 or Garry Rodriguez at (202)

268-7281.

Published in the Federal Register Apr 21, 2023

Electronic Indicators for the Mailing of Hazardous Materials (Doc # 2023-08479)

AGENCY: Postal Service

ACTION: Final Rule

SUMMARY: The Postal Service revises Publication 52, Hazardous, Restricted, and Perishable Mail (Pub 52) to incorporate new requirements, for mailers to use unique service type codes and extra service codes within the tracking barcodes and electronic data submission for package shipments containing hazardous materials (HAZMAT) or dangerous goods (DG). This rule standardizes the acceptance and handling of package shipments containing HAZMAT/DG by collecting electronic data to ensure these items are handled appropriately with regards to the category of HAMZAT/DG contained within the package and to create electronic manifests for the Postal Service's air carrier suppliers. The Postal Service also amends the Mailing Standards of the United States Postal Service Domestic Mail Manual (DMM) to alter refund eligibility of Priority Mail Express containing HAZMAT.

DATES: This rule is effective July 9, 2023, except section 323.3 of Pub 52, which will be effective January 21, 2024.

FOR FURTHER INFORMATION CONTACT: Jennifer Cox at (202) 268–2108, Juliaann Hess at (202) 268–7663, or Dale Kennedy at (202) 268–6592.

Published in the Federal Register Apr 17, 2023

International Mailing Services: Proposed Price Changes (Doc # 2023-07977)

AGENCY: Postal Service

ACTION: Proposed rule; request for comments

SUMMARY: The Postal Service proposes to revise Mailing Standards of the United States Postal Service, International Mail Manual (IMM®), to reflect changes coincident with the recently announced mailing services price adjustments.

DATES: We must receive your comments on or before May 17, 2023.

FOR FURTHER INFORMATION CONTACT: Dale Kennedy at 202–268–6592 or Kathy Frigo at 202–268–4178.

Published in the Federal Register Apr 14, 2023

New Mailing Standards for Domestic Mailing Services Products (Doc # 2023-07868)

AGENCY: Postal Service **ACTION:** Proposed Rule

SUMMARY: On April 10, 2023, the Postal Service (USPS®) filed a notice of mailing services price adjustments with the Postal Regulatory Commission (PRC), effective July 9, 2023. This proposed rule contains revisions to Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM®) to coincide with the price adjustments.

DATES: Submit comments on or before May 15, 2023.

FOR FURTHER INFORMATION CONTACT: Doriane Harley at (202) 268–2537, or Dale Kennedy at (202) 268–6592.

Published in the Federal Register Apr 11, 2023

Counterfeit Postage (Doc # 2023-07566)

AGENCY: Postal Service **ACTION:** Final Rule.

SUMMARY: The Postal Service is amending Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM®) in various sections to clarify the handling of items found in the mail bearing counterfeit postage.

DATES: Effective: May 7, 2023.

FOR FURTHER INFORMATION CONTACT: Jane Quenk at (202) 268–7098 or Garry Rodriguez at (202) 268–7281.

Published in the Federal Register Apr 6, 2023

Privacy Act of 1974; System of Records (Doc # 2023-07138)

AGENCY: Postal Service

ACTION: Notice of modified systems of records.

SUMMARY: The United States Postal Service® (USPS) is proposing to revise two Customer Privacy Act Systems of Records (SORs). These modifications are being proposed to promote transparency and to

support the administration and enforcement of regulations pertaining to articles found in the mail bearing counterfeit postage.

DATES: These revisions will become effective without further notice on May 8, 2023 unless responses to comments received on or before that date result in a contrary determination.

FOR FURTHER INFORMATION CONTACT: Janine Castorina, Chief Privacy and Records Management Officer, Privacy and Records Management Office, at uspsprivacyfedregnotice@usps.gov or 202–268–2000.

Negotiated Service Agreements:

International Product Changes-International Priority Airmail, Commercial ePacket, Priority Mail Express International, Priority Mail International and First-Class Package International with Reseller Agreement:

International Product Changes-International Priority Airmail, Commercial ePacket, Priority Mail Express International, Priority Mail International and First-Class Package International Service with Reseller Agreement:

International Product Changes-International Priority Airmail, International Service Air Lift, Commercial ePacket, Priority Mail Express International, Priority Mail International and First-Class Package International Service with Reseller Agreement:

International Product Changes-Priority Mail Express International, Priority Mail International & Commercial ePacket Duty and Tax Chargeback Agreement:

International Product Changes-Priority Mail Express International, Priority Mail International and First-Class Package International Service Agreement: 4/6/2023 – (Doc# 2023-06777), 4/25/2023 – (Doc# 2023-08674),

International Product Changes-Priority Mail Express International, Priority Mail International, First-Class Package International Service and Commercial ePacket Agreement:

International Product Changes-International Priority Airmail, Commercial ePacket, Priority Mail Express International, Priority Mail International and First-Class Package International Service with Reseller Agreement:

International Product Changes-International Priority Airmail Agreement:

International Product Changes-Competitive Multi-Service Commercial Contracts 1:

International Mailing Services-Price Changes and Minor Classification Changes:

Product Changes-**Priority Mail Express, Priority Mail, First-Class Package Service and Parcel Select Service** *Negotiated Service Agreements*: 4/13/2023 – (Doc# 2023-07813), 4/13/2023 – (Doc# 2023-07816), 4/13/2023 – (Doc# 2023-07817), 4/13/2023 – (Doc# 2023-07821), 4/13/2023 – (Doc# 2023-07825), 4/13/2023 – (Doc# 2023-07820), 4/19/2023 – (Doc# 2023-08260), 4/27/2023 – (Doc# 2023-08837),

Product Changes-Priority Mail Express, Priority Mail and First-Class Package Service Negotiated Service Agreements: 4/20/2023 – (Doc# 2023-08316),

Product Changes-**Priority Mail Express, Priority Mail and Parcel Select Service** *Negotiated Service Agreements*:

Product Changes-Priority Mail Express and Priority Mail Negotiated Service Agreements: 3

Product Changes-Priority Mail Express Negotiated Service Agreements:

Product Changes-**Priority Mail** *Negotiated Service Agreements*: 4/27/2023 – (Doc# 2023-08835), 4/27/2023 – (Doc# 2023-08836),

Product Changes-Priority Mail and First-Class Package Service Negotiated Service Agreements:

Product Changes-**Priority Mail, First-Class Package Service, and Parcel Select** *Negotiated Service Agreements*:

Product Changes-**Priority Mail and Parcel Select** Negotiated Service Agreements:

Product Changes-Priority Mail and Parcel Select and Parcel Return Service Negotiated Service Agreements:

Product Changes-First-Class Package Service Negotiated Service Agreements:

Product Changes-First-Class Package Service and Parcel Select Service Negotiated Service Agreements:

Product Changes-Parcel Select Negotiated Service Agreements:

Product Changes-Parcel Select and Parcel Return Service Negotiated Service Agreements:

Product Changes-Parcel Return Service Negotiated Service Agreements:

Postal Bulletins:

Postal Bulletin 22622 dated 4/20/2023

POLICIES, PROCEDURES, AND FORMS UPDATES

Manuals

DMM Revision: Counterfeit Postage

IMM Revision: Availability of Electronic USPS Delivery Confirmation International Service

IMM Revision: Updates to Various Individual Country Listings

Handbooks

Handbook El-312 Revision: Executive Administrative Schedule Positions and Supervisor Selection

Process

Publications

Publication 223 Revision: Directives and Forms Update

Publication 431 Revision: Changes to Post Office Box Service and Caller Service Fee Groups

Forms

PS Form 5957 Revision: Requirement-by-Applicant Matrix

Postal Bulletin 22621 dated 4/6/2023

POLICIES, PROCEDURES, AND FORMS UPDATES

Manuals

DMM Revision: Address-Correction Notices **DMM Revision:** Change-of-Address Order

IMM Revision: Harmonized System Codes and Other Classification Codes

IMM Revision: Update to U.S. Sanctions

Forms

PS Form 1106 Has Been Rescinded

Additional Resources:

FRN: Federal Register Notices

PB: Postal Bulletin

PE: <u>Postal Explorer</u> is a mailer's resource for all information contained in the <u>Domestic Mail Manual</u> (DMM), <u>International Mail Manual</u> (IMM), <u>Publication 52</u>, Hazardous, Restricted, and Perishable Mail. PostalPro: <u>PostalPro</u> is a mailer's resource for other information (i.e., Mailing and Shipping,

Operations, Industry Forum, Certifications, Resources).

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